



Attention

In preparation of the work being done at the water treatment plant, the water tower will need to be emptied. This means as the tower lowers, so will the water pressure. The goal is for the tower to be empty when the crew arrives Tuesday Oct 9th.

TSL Mechanical Inc. will turn the water off at approximately 10:00 a.m. and anticipate that the work will take 8 hours. Once the work is complete, the wells will be turned on and water will begin to be treated as per usual. It may take until the next morning (Wednesday October 10) for the water level and the pressure to be high enough for regular water use. These times are estimates and efforts will be made to stay within these time frames. However, please be aware additional accommodations may need to be made.

In an effort to have a supply of water available to residents and businesses, the Village of Zenon Park encourages people to purchase drinking water in advance and fill containers and/or bathtubs to use for flushing toilets by hand-filling the reservoir on the toilet.

Once the water service is restored, there will be a Precautionary Drinking Water Advisory (PDWA) in place until the water is deemed safe for consumption. During the precautionary drinking water advisory, consumers are to:

- boil all water used for drinking purposes for at least one minute, at a rolling boil, prior to use;
- boil water to be used for other activities where it may be ingested including: brushing teeth or soaking false teeth; washing fruits and vegetables; food or drink which will not be subsequently heated; and ice cubes;
- not use the water for washing dishes, unless the water has been boiled or the dishes are sanitized in another fashion. Washed dishes and utensils can be soaked in a bleach water solution (approximately two tablespoons of bleach per gallon or 10 ml of bleach per liter of water) for at least two minutes after being washed to kill any bacteria which may be present. Note: Do not mix bleach with soaps or detergents;
- during the advisory, do not drink from any public drinking fountains supplied with water from the public water supply;
- ensure that younger children and infants are sponge bathed;
- use an alternative water source known to be safe, if they do not wish to boil the water; and
- consult with your physician if you have cuts or rashes that are severe before using the water.

Under most circumstances, there is no need to boil water used for other household purposes. Adults, adolescents and older children may shower, bathe or wash using tap water but should avoid swallowing the water. Laundry may be washed in tap water, either by hand or by machine.

Sampling will occur at different areas in the community and tested as per our Environmental Protection Officer (EPO). Once all the samples are tested and returned with favorable results, the EPO will rescind the PDWA. Residents will be provided with notice that the water is safe for consumption. The Village of Zenon Park expects the PDWA to be lifted within one week of the last disruption in service.

The patience and understanding of the Zenon Park community is appreciated as work continues to complete this project, which will ensure high-quality drinking water for residents, businesses and visitors.

Every effort will be made to contact everyone. Information will be mailed out, on the zenonpark.com website, Zenon Park Community Partners facebook page, posted in public locations and delivered to residences or texts sent out when possible.